



## Role of FMHA Team Ambassador

This role is for the purpose of ensuring that proper safety protocol is followed by players and parents in minor hockey during this current situation due to Covid-19. This volunteer position will oversee their designated minor hockey group when they enter and exit the building. It does not have to be the same person and we encourage that it changes on a regular basis. We expect all to have properly self-screened at home before entering the building.

Thanks for stepping up. We could not have ice time without you!

Ambassadors must wear a mask when doing the role for the session. We recommend wearing a mask for all Members while in the Arena when 6 feet of separation is not possible.

Ambassadors must be oriented through a buddy shift with a previously oriented Ambassador. New recruits must stay for the ENTIRE ICE SESSION. At least one Oriented Ambassador must stay until all members of your group have left the building. NO EXCEPTIONS.

### Duties

1. Person to arrive 15 minutes before players/parents enter the building
2. Call city employee to ensure staging door is opened (250) 430-1767
3. The Ambassador will stay at the staging door till 10 minutes after ice session start. The door remains locked
4. The Ambassador will login to Teamsnap to check the attendance for the session
5. In Teamsnap, the Ambassador will check that player/parent have completed the health screening prior to entering the arena
6. Ensure the participants are social distancing outside while waiting door to be opened by rink attendant/ambassador
7. Remind members to sanitize when entering the staging area
8. Direct players to proper designated area in the arena
9. Coaches will oversee staging areas once players arrive
10. In bleachers, advise parents who are not social distancing to adhere to 2 meter rule (approach in non-threatening manner)
11. At conclusion of ice time, ensure participants and parents exit the building at the designated exit within a 10 minute time period.
12. At the end of the session, make sure to check the bleachers and staging area for items left and be the last one out of the arena
13. In the event of a member not following safety guidelines, the ambassador is required to remove individual and contact the FMHA president at [presidentfmh@gmail.com](mailto:presidentfmh@gmail.com)

Thank you for your help and support during these times.